ACA IMPLEMENTATION NEWS

UPDATING YOU ON PROGRESS AND AVAILABLE RESOURCES RELATED TO THE AFFORDABLE CARE ACT

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In This Issue!

In this issue of *ACA Implementation News,* we provide highlights of the upcoming PEAK enhancements in March and links to PEAK Outreach Team training webinars.

Note: *ACA Implementation News* will published every two weeks beginning this month.

As a reminder, please send us your ACA implementation questions/suggestions so we can provide timely and relevant information to you. Questions, comments and suggestions should be sent to **ACAImplementation@hcpf.state.co.us** for inclusion in upcoming issues of *ACA Implementation News.*

To sign up for *ACA Implementation News* or the Department's ACA Communication Updates, click here.

You can also find us on Facebook, Twitter @COGovHealth and YouTube.

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News of Note

Upcoming PEAK Enhancements

On Sunday, March 22, 2015, numerous enhancements will be made across PEAK and CBMS to reduce application processing times, reduce errors, and improve the overall applicant and client experience. The proceeding information is a high-level overview of the PEAK and CBMS enhancements and the impact they may have on stakeholders. Below are a few of the Medical Assistance related enhancements you can anticipate at the end of March:

- *Add programs through Report My Changes:* Clients with an existing Medical Assistance case will be able to request Food and/or Cash Assistance through a change report, so they will no longer need to start a new application
- *Updated client correspondence:* All Medical Assistance correspondence and forms will be available in both English and Spanish
- *Modified Adjusted Gross Income (MAGI) Parent/Caretaker Update:* To align with federal requirements, and to fully implement the MAGI conversion for this population, the MAGI Parent/Caretaker Federal Poverty Level (FPL) will be reduced from 107% FPL to 68% FPL.
- *Shared Eligibility System (SES) Enhancements - Phase II:* Additional functionalities will be implemented with a majority of changes being enhancements to PEAK and CBMS pages.

A full summary of the March enhancements are available on the PEAK Outreach Team page www.tinyurl.com/peakoutreach.

Also, a Post-Build Call will be held for community partners to provide a summary of any system performance or known issues.
> Post-Build Call: Summary of System Performance and Known Issues for Community Partners.
> Thursday, March 26, 2015 from 3-3:45 p.m.
> Conference Line: 1-877-820-7831
> Passcode: 349141#

March PEAK Enhancements Training - Register Now

The PEAK Outreach Team is hosting two live webinars where you can learn about the upcoming PEAK enhancements. To register, click on the link for the webinar you would like to attend:

- Wednesday | March 18 | 2:00pm - 3:15pm
- Monday | March 23 | 9:00am - 10:15am

For more information contact PEAKOutreach@bouldercounty.org.

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Resources

Resources for CBMS Users

A Reasonable Compatibility resource and PEAK Inbox User Guide is available for CBMS users. The Reasonable Compatibility resource explains what Reasonable Compatibility is, how it is used in CBMS, and provides some examples of when income is considered reasonably compatible. The document can be found at Colorado.gov/hcpf/training-topics-reference-documents-and-guides > Income and Resource Eligibility > Reasonable Compatibility Tip Sheet. Also, the updated PEAK Inbox User Guide and is now available for CBMS users. More information can be found at traincolorado.com/updated-peak-inbox-user-guide-now-available. If you have questions, please email SOC_StaffDevelopment@state.co.us.

Save the Date: March Build Webinars for CBMS Users

The Health Care and Economic Security Staff Development Center (SDC) will be hosting a webinar for the upcoming March CBMS Build for **CBMS users**. Please see the CBMS Build Training page on the SDC website for more information. (www.TrainColorado.com).

2015 Open Enrollment

Open enrollment for 2015 has closed. If you or a consumer you are assisting started the application process for health coverage by the February 15 deadline, Connect for Health Colorado will continue working with you to finish your enrollment for March 1 coverage. For more information, go to ConnectforHealthCO.com or call 1-855-PLANS4YOU (1-855-752-6749).

Reminders

Help Desk Tickets

It is important for CBMS Users, applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets when technical issues, such as an error message or problems with navigation, are encountered. Help Desk Tickets are how issues are tracked and resolved. Resolution times vary since each issue must be researched to identify if it is user error, missed requirements, system defects, and whether there is a cost to fix the issue. CBMS Users should use their existing business process to submit Help Desk Tickets. Applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets to CBMS.Help@state.co.us.

Marketplace Verifications

If you receive verifications from an applicant or client that should be directed to Connect for Health Colorado, please encourage the individual to follow the submission steps outlined in the *January 15 ACA Implementation News.* If you have received these verifications without having had client contact, please fax them to Connect for Health Colorado at 1-855-346-5175. If known, please write the Marketplace Account Number and Case ID Number on each document.

HCPF on Social Media

The Department has launched an official social media presence via Twitter, Facebook, and LinkedIn. Want to join in and help us spread the word? Please Follow HCPF on Twitter and Like Us on Facebook, and connect with us on LinkedIn.